



# BPE

## Serviced Offices

### **BPE SERVICED OFFICES PACKAGE**

#### **IT SPECIFICATION/INFO**

Please see below for full details of the IT services/facilities that are included in our serviced office monthly fees/options.

#### **IT Infrastructure**

##### **Internal networks:**

All suites have an independent secure Virtual Local Area Network. There are network points for hard wired connections distributed around all suites. Each VLAN has its own independent IP address range. All Internal Networks are of gigabyte performance rating.

##### **Internet Access:**

All VLANS support independent external IP addresses that can be assigned to clients. Access is via our own routers and fibre services. These services offer a 80/20 download/upload service these are duplicated to offer continuity.

In exceptional cases we would assign a single fibre service to a client.

Our own managed routers are capable of offering Virtual private Network Services between a suite's network and an external party of head office.

##### **Wireless networks:**

Each client has its own secure wireless network as standard. The network is broadcast on all our Wireless Access points including the shared meeting room spaces.

##### **Telephone Services:**

We can provide virtual exchanges for clients and telephone handsets for receiving and making telephone calls world wide. In addition we offer spider conference phones for use with these services. We can source telephone numbers for most geographic areas within the UK and also link existing telephone numbers with a clients service taken with us.

##### **Which of the above is included in our service:**

All fibre services that are within our own infrastructure are provided within the rental charge.

The Virtual Exchange service is provided within the serviced rental.

Each VOIP handset is provided at a £50.00 + vat per annum rental and calls made are charged at cost.